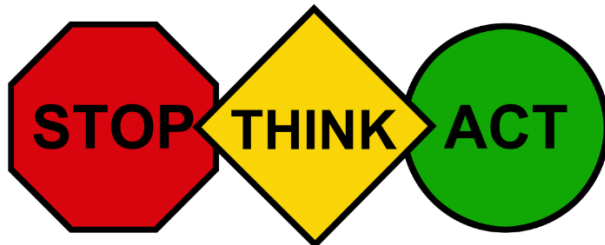


STOP THINK ACT MONTHLY TRAINING SCENARIOS

GOAL: Use the STOP THINK ACT technique to analyze safety scenarios and apply to your daily tasks.

TOPICS:

- **WC: Segway PT Driver Drives Segway Through Doorway and Is Thrown**
- **Vehicle Accident: Security Officer Drives Vehicle into Light Pole**



Stop! Think Safety! Act Safely!

OBJECTIVES:

1. Read safety scenarios for incidents that resulted in injury, including through vehicle operation.
2. Assess what went wrong and what you would do to avoid injury and damage.
3. Use the STOP THINK ACT technique to avoid safety hazards in similar circumstances.

1 – WC: SEGWAY PT DRIVER DRIVES SEGWAY THROUGH DOORWAY AND IS THROWN

The Situation – A Security Professional drives a Segway PT through a doorway.

1. A Security Professional drives a Segway PT immediately outside the building’s main entryway and intends to drive into the building through the doorway.
2. While remaining on the Segway PT, the Security Professional pushes open the door and slowly maneuvers the Segway PT through the doorway.

What Actually Happened Then?

1. The Segway PT’s left wheel contacts the left side frame of the doorway and rapidly “drives up” the door frame, tipping the Segway PT sideways instantly.
2. The Security Professional is thrown forcefully off the Segway PT and lands on the hard tile floor near the doorway and broke his wrist.
3. Upon follow up accident investigation, the Security Professional stated he remembered from training to not drive through doorways but did so anyway to avoid inconvenience.

What Should Have Happened? What Would You Do?

STOP and THINK:

1. Would you ignore safety training practices and perform an unsafe action to avoid inconvenience?
2. Would you drive a Segway PT through a doorway rather than dismounting and moving it through a doorway even though you knew this is a hazardous and dangerous action?
3. Would you operate any vehicle in an unsafe way especially when a safer alternate action was immediately available and obvious?

ACT:

1. Assess actions you are about to take continually and do not perform unsafe actions.
2. Do not “cut corners” regarding safety: follow safety training practices meticulously, without exception.
3. Do not drive a Segway PT through a doorway. Dismount and walk the device carefully through the doorway.

Conclusions

1. Stop and Think before you Act. When about to perform an action, stop and consider if there is a safer alternative action.
2. Do not perform an action if a safer alternative action is available.
3. If about to perform an action that you detect is or may be unsafe, do not proceed with the action. Your personal safety is more important than any action that may hurt you.

2 – VEHICLE ACCIDENT: SECURITY OFFICER DRIVES VEHICLE INTO LIGHT POLE

The Situation – A Security Professional drives at night and fails to address sleepiness and fatigue

1. A Security Professional is driving the security vehicle at night.
2. The Security Professional has been assigned to vehicle patrol for 3 and a quarter hours and is repeatedly having to struggle being overcome by sleepiness (reported having to repeatedly “open eyes extra wide” and roll down the windows to avoid “drowsy feelings”).

What Actually Happened Then?

1. The Security Professional reports absolutely not remembering falling asleep while driving the vehicle forward.
2. The Security Professional is awoken suddenly by the impact of the security vehicle colliding head-on with a large parking lot light pole and its concrete support base, which severely damaged the vehicle and injured the Security Professional.

What Should Have Happened? What Would You Do?

STOP and THINK:

1. Would you have acted immediately upon realizing that you were feeling sleepy and having to take measures to not fall asleep?
2. Would you have continued to operate the security vehicle upon realizing the extreme hazard that your sleepy condition posed for a vehicle accident?

ACT:

1. Immediately upon detecting any impaired condition as the driver of a vehicle, act upon this.
2. Assess yourself as the driver prior to operating a vehicle and continually as you operate a vehicle for any sign of hazardous impairment.
3. Upon detecting a hazardous impairment to your condition while driving, STOP driving immediately and report the hazardous situation to a supervisor.

Conclusions

1. Do not operate a vehicle when impaired in any way – sleepy, fatigued or distracted.
2. When you detect a hazardous impairment to your condition as a driver, RISK OUT immediately: report the condition to your supervisor, informing him or her that your current sleepy, fatigued or overall distracted condition makes your continued operation of a vehicle unsafe.

Please remember: Officer Safety is the primary concern at all times. Do not perform activities that are hazardous if these can be avoided or a safer alternative course of action is readily available.

Do you have questions about this or any other training topic? Email: retailtraining@aus.com